

Privacy Statement

This Privacy Statement applies to all personal data collected by the Horse Passport Agency Ltd. ("us", "we", "our"). By contacting us, or accessing our website you confirm your consent to us collecting and using your information in accordance with the practices described in this Privacy Statement. We may update our Privacy Statement from time to time to take account of changing requirements such as changes in technology or legislation.

General Statement: It is required under data protection legislation to advise individuals about the processing of personal information i.e. why this information is being collected, how this information will be used and the circumstances in which it will be disclosed.

We fully respect your right to privacy, and are committed to protecting the privacy of the information obtained from you. This information is obtained on each occasion that you contact us. Any personal information that you volunteer to us will be treated with the highest standards of security and confidentiality, and strictly in accordance with the Data Protection Act 1998 ("DPA"). We are fully notified under the DPA, registration number Z8145358.

Collection of Personal Information: Where you submit an application for a Horse Passport, or where you submit an application to record a Horse Passport in your name personal information is recorded. For certain sections of the site, where you require further information, personal information is collected in order to reply to specific queries you make. For general web browsing no personal information is revealed to us.

How Your Data will be Used: Information is used for managing the Horse Passport Agency Ltd and providing our services to you. We will not voluntarily supply your personal information to a third party except where required by legislation as set out below, with your consent, or if we sell our business.

The Horse Passport (England) Regulations 2004 places a mandatory requirement on us that some horse passport based information about horse and owner must be passed to the National Equine Database ("NED") by us and all other Passport Issuing Organisations. The information required is likely to be: - Passport Identification Number, names of horse, date of registration, date or year of birth, date or year of death, breed, sex, colour, owner details (title; first name; last name; address; postcode), country of birth, date of passport issue.

If available, other information to aid identification such as BHD number, internal organisation reference number, microchip number, ancestry & keeper details should also be passed to the database. This information is being collected in order to provide a source of data that supports the Department of Environment, Food and Rural Affairs' (DEFRA) veterinary disease control and surveillance activities. The information will also enable DEFRA to carry out its responsibilities regarding the implementation of the horse passport requirement. It will also facilitate strategic planning within the equine sector, assist in tracing the owners of straying, lost or stolen horses and reduce malpractice in the sale of horses and ponies. NED will also provide information for DEFRA-authorized research and evaluation. DEFRA will be the data controller for the mandatory information which will be processed for DEFRA by NED Society Ltd. The data collected for this purpose will be adequate, relevant and not excessive for the above purposes.

In limited circumstances, DEFRA / NED Society Ltd or its agents may be required to release information, including personal data and commercial information, on request under the Environmental Information Regulations, the Code of Practice on Access to Government Information or the Freedom of Information Act 2000. However, neither DEFRA, NED Society Ltd nor their agents will permit any unwarranted breach of confidentiality nor will they act in contravention of their obligations under the DPA. DEFRA / NED Society Ltd or their appointed agents may use the name, address and other details on your application / entry form to contact you in connection with occasional customer research aimed at improving the services that DEFRA provides to you.

Collection of Technical Information: This website does not use cookies, apart from temporary "session" cookies which enable a visitor's web browser to remember which pages on this website have already been visited. Visitors can use this website with no loss of functionality if cookies are disabled from the web browser.

Technical details in connection with visits to our websites are logged by our eCommerce Department for statistical purposes only. No information is collected that could be used by us to identify website visitors. The technical details logged are confined to the following items:

- the IP address of the visitor's web server
- the top-level domain name used (e.g. .i.e., .com, .org, .net)
- the country where the site is being accessed from
- click stream data which shows the traffic of visitors around this website (such as pages accessed and documents downloaded);
- type and version of web browser and operating system used by the website visitor

Some of the above information is used to create summary statistics, which allow us to measure the number of visitors to our site, identify what pages are accessed most frequently and generally, help us to increase the usability and accessibility of our site.

Third Party Websites: You need to be aware that third party websites which are linked to our website or which you may need to access and use to obtain any third party products or services featured on our website may contain privacy provisions that differ from this Privacy Statement. Such third parties may use your information differently to the way in which we shall use it.

Use of email: Given that an e-mail message is sent through a number of computers over which we have no control you need to be aware that any message you send to us or we send to you by e-mail may not be secure. Any data contained therein may be intercepted by or otherwise become available to a third party and we cannot guarantee the timescales within which we shall receive your messages or you shall receive our messages. We do not in any way control the information or materials ("Information") contained in e-mail messages. However, we reserve the right (which we may exercise at any time, at our sole discretion and without notice) to delete, move or edit such information. In sending such Information, you waive any moral rights you may have in it.

Security of Your Information: You acknowledge the Internet is not a 100% secure medium for communication and, accordingly, we cannot guarantee the security of any information you send to us via the Internet. We are not responsible for any damages you, or others, may suffer as a result of the loss of confidentiality of such information.

Contact Details: If you wish to get more information on the Horse Passport Agency Ltd Privacy Statement contact us at: 79 High Street, Castle Donington, Derby DE74 2PQ, Email: privacy@horsepassportagency.org